

Buckingham Park Church of England Primary School is proud to be a caring school which aims to create a learning environment in which every individual is safe, happy and successful. We aim to provide the highest quality all round education, for each and every child, in partnership with parents, and within the context of a Christian community. Partnership between parents and carers is crucial in this, in a supportive and appropriate manner. This document outlines the school's expectations of its Parents and Carers.

### Our Values

We adopt the following Christian Values as guiding principles:

- We are kind, helpful and polite
- We do our best
- We are honest
- We share
- We are peacemakers
- We forgive others
- We take care of everything, and everyone

Whilst these are Christian values, we recognise these as being universal human values that all our families, whether Christian, from another faith background, or from no faith background, will want to support us in growing in our school community. We expect all members of our school community to follow these and instil them in their children.

### Our Code of Conduct

We expect all parents, carers and visitors to our school to:

- Respect and demonstrate the caring ethos of the school and its values
- Understand that parents and teachers need to work together for the benefit of the children and set a good example of communication in their speech, conduct and behaviour.
- Respect the professional judgements of staff members
- Approach the correct school staff to help resolve issues of concern directly following the flow chart in this document.
- Not make contact with our staff, children or other members of the community on social media and respect their own private lives.
- Ensure that children have high levels of attendance and are on time for school each day

In order to promote a peaceful and safe school environment, we are unable to tolerate parents, carers or visitors who:

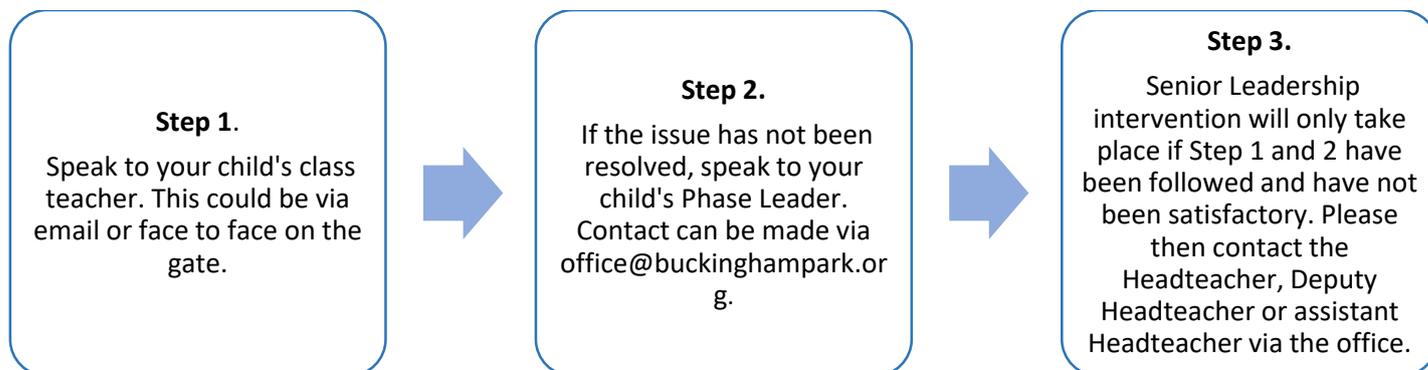
- Disturb school staff including trying to speak to them when they are supervising children
- Breaching school security – including entering the building without using the intercom when another parent/visitor is entering.
- Any behaviour which causes upset, distress or alarm to children, staff or other parents

- Shouting, loud or offensive language, swearing, cursing or displaying temper
- Threatening behaviour towards staff, governors, other parents or children
- Damaging or destroying school property
- Abusive, persistent or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the pupil/parents/staff on the school site or on any form of social media. Any concerns you have about the school must be made through the appropriate channels by speaking to relevant staff and allowing this to be dealt with fairly, appropriately and effectively.
- The use of physical aggression towards another adult or child. This includes physically punishing your own child on school premises
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking, or consuming alcohol or drugs on school property
- Bringing dogs on to school premises (except trained assistance dogs)

## Communication with school

We are extremely fortunate to have a supportive and friendly parent body who recognise that educating children effectively is a process that involves collaborative work between parents and carers. We value this strong relationship we have with our parents and this helps us to achieve the very best for the children. For these reasons we continually welcome and encourage parents or carers to participate fully in the life of our school.

Parents are expected to follow the below flowchart if there are any issues which need to be resolved.



## Breaches of the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent in to school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher. The headteacher will consult the chair of governors before banning a parent from the school site

## Use of Social Media

Social media websites are being used increasingly to fuel campaigns and complaints against schools or to share inappropriate information, e.g. naming children involved in incidences, sharing confidential information regarding an aspect of school life, making allegations or accusations or sharing false news. Social media should not be used as a medium to air any concerns or grievances. Buckingham Park School considers the use of social media websites or Apps in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the Class Teacher, Phase Leader, Leadership Team or the Headteacher, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child/ren being educated at Buckingham Park School is found to be posting libellous or defamatory comments on Facebook or other social network sites or apps, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or pupil removes such comments immediately. In serious cases the school will also consider its legal options or assistance of the police to deal with any such misuse of social networking and other sites.